Lincolnshire
COUNTY COUNCIL
Working for a better future

Open Report on behalf of Martin Samuels, Executive Director - Adult Care and Community Wellbeing

Report to:	**Public Protection and Communities Scrutiny Committee**
Date:	**19 March 2024**
Subject:	**Service Level Performance Reporting against the Success Framework 2023-24 Quarter 3**

Summary:

This report summarises the Service Level Performance against the Success Framework 2023-24 for Quarter 3. All performance that can be reported in Quarter 3 is included in this report.

Full service level reporting to all scrutiny committees can be found here: Corporate plan – Performance data - Lincolnshire County Council

Actions Required:

The Committee is invited to review and comment on the Public Protection and Communities Service Level Performance for 2023-24Quarter 3.

1. Background

This report details the Service Level Performance measures for the Public Protection and Communities Scrutiny Committee that can reported in Quarter 3.

- 6 measures exceeded their target ⭐
- 2 measures achieved their target ✔
- 4 measures did not meet their target ✖
- 12 measures do not have a target (contextual)

1.1 Community Safety
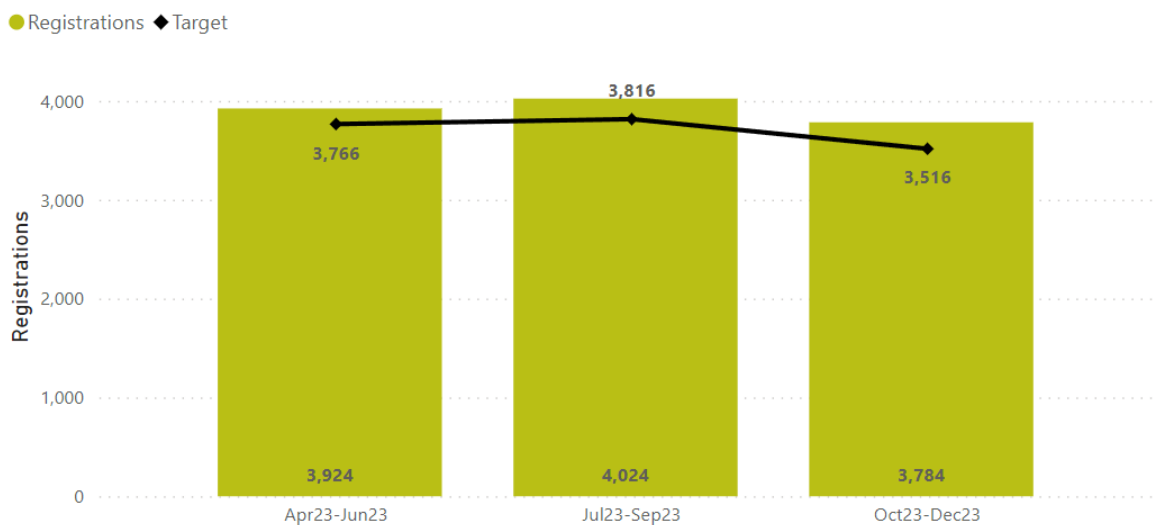
1.1.1 Measures that exceeded their target

PI 177 Number of registration events within births, deaths and marriages ⭐
October 2023 – December 2023

Actual 3,784
Target 3,516

The number of registrations events are up against target. All events are in line with expected demand.

1.1.2 Measures that achieved their target

None in Quarter 3.

1.1.3 Measures that did not meet their target

PI 176 Time to inquest taking place ✖
October 2023 – December 2023

Actual 37
Target 34

Time to inquest continues to fall as the service continued to focus on cases over 12 months during this period. The number of older cases remains at the lowest level and a further 25% reduction in total cases has been seen during this period. Once these over 12-month cases have been heard, we expect the time to inquest to fall.
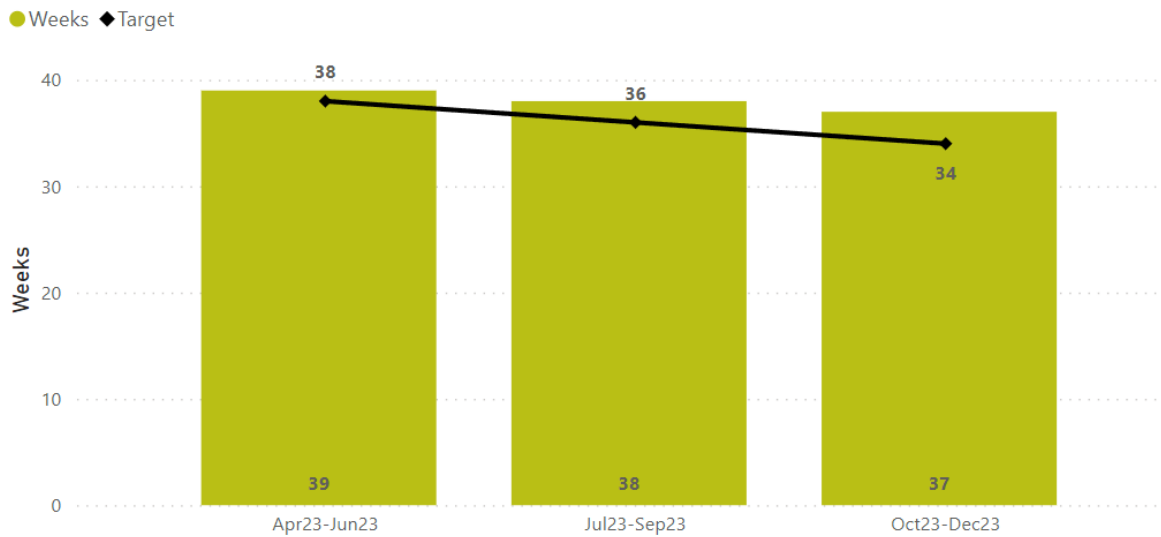
1.1.4 Contextual Measures (do not have a target)

**PI 156 - Number of domestic abuse victims supported through MARAC**
April 2023 - December 2023

Actual 629

The Multi-Agency Risk Assessment Conference (MARAC) continues to operate on a twice weekly basis with all partners engaged in the process. The MARAC operates virtually, and regular monitoring of data and the process is in place. The number of clients reported here are new in the period and do not include repeats. The total number of repeat clients to MARAC in Quarter 3 2023/24 is 87, meaning that an additional 87 clients were supported through the MARAC process.

The Face to Face MARAC report suggested virtual MARACs remain and a Face to Face MARAC Reps and Chairs event occurs once a year to allow for networking of partners.

Complex and repeat MARAC runs once a month. There has been the occasional month with no complex and repeat MARAC being held. Most meetings have two/three cases on the agenda and attendance is good by senior partners.
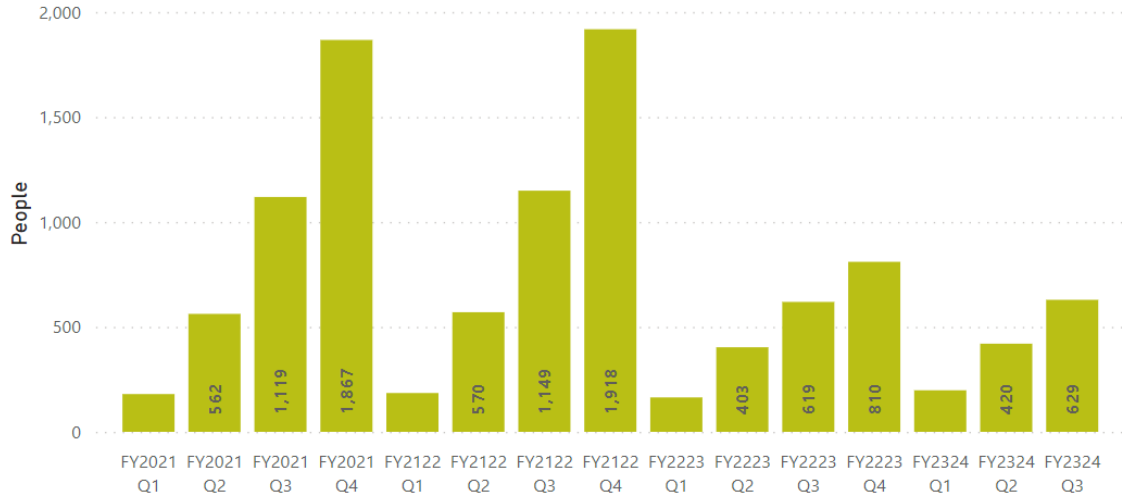
PI 175 - Volume of Fraud interventions
October 2023 - December 2023

Actual 61

The total number of fraud interventions in Quarter 3 2023/24 is 61. Within Quarter 3, seven new call blockers have been installed into residential properties in Lincolnshire. The total number of call blockers deployed in the county is 74 which blocked 3,372 potential fraudulent phone calls in Quarter 3. Thirteen community/professional fraud prevention and protection presentations have been delivered to 241 residents in Lincolnshire.
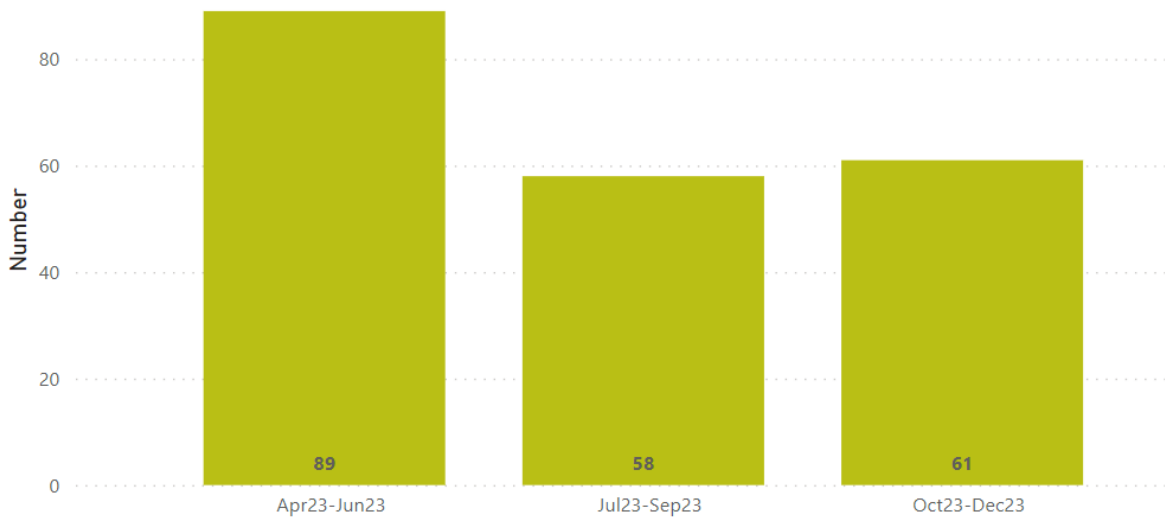
1.2 Trading Standards

### 1.2.1 All PIs within Trading Standards are reported as contextual (do not have targets)

PI 1 Illicit alcohol and tobacco products seized
April 2023 - December 2023

Actual 4,089

To date, 4,089 illicit tobacco products have been removed from the market. This is made up of 3,621 packs of 20 cigarettes and 468 packs of 50g tobacco. Seizures were made from 33 visits to 26 premises. Four investigations have commenced as a result of these seizures. 23 closure orders were issued including six premises that have been ordered to close for a second or third time after they continued to offend when they reopened. Twelve closure orders were issued in Boston, six in South Holland, four in Lincoln and one in East Lindsey.
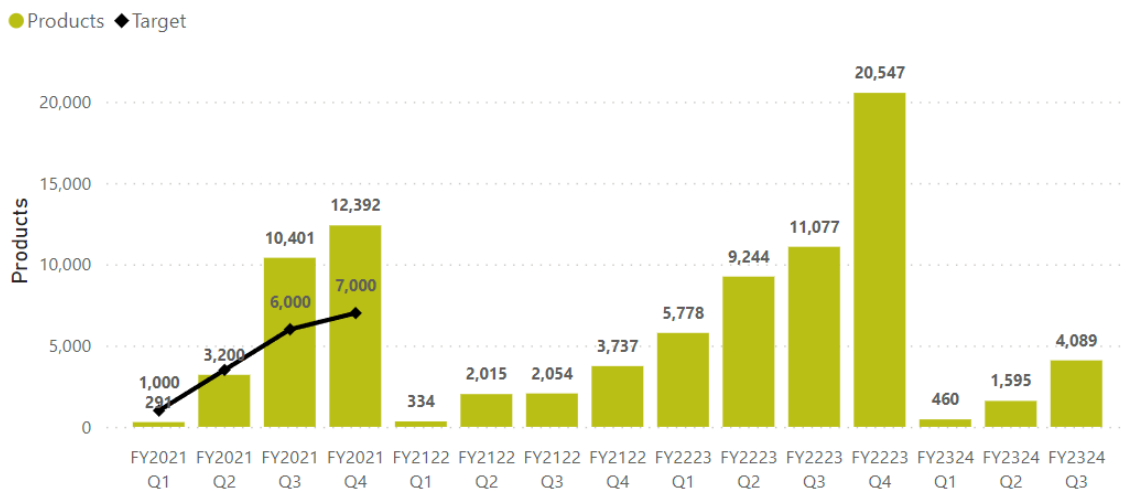
PI 2 Unsafe products removed from the market
April 2023 - December 2023

Actual 7,875

So far this year, 7,875 unsafe products were removed from the market. This includes 7,547 non-compliant vapes, 80 vape refill liquids, 174 unidentified pipes with no traceability and 74 counterfeit and unsafe sunglasses.

Vapes have been seized from 26 visits to 21 premises across the county. Ten of these premises have received closure orders this year, with further closure orders in progress. Five prosecutions have concluded so far this year in relation to underage sales of vapes or sales of non-compliant vapes. These resulted in fines totalling £3,200. Two of those prosecuted had previously been subject to enforcement action for underage sales.

89 businesses have been written to in the last quarter with advice as to how to ensure the vapes they are selling are compliant and a reminder that vapes are age restricted products. This brings the total number of businesses advised to 192.

Further work is ongoing with landlords to remove tenants selling illicit goods from their premises.
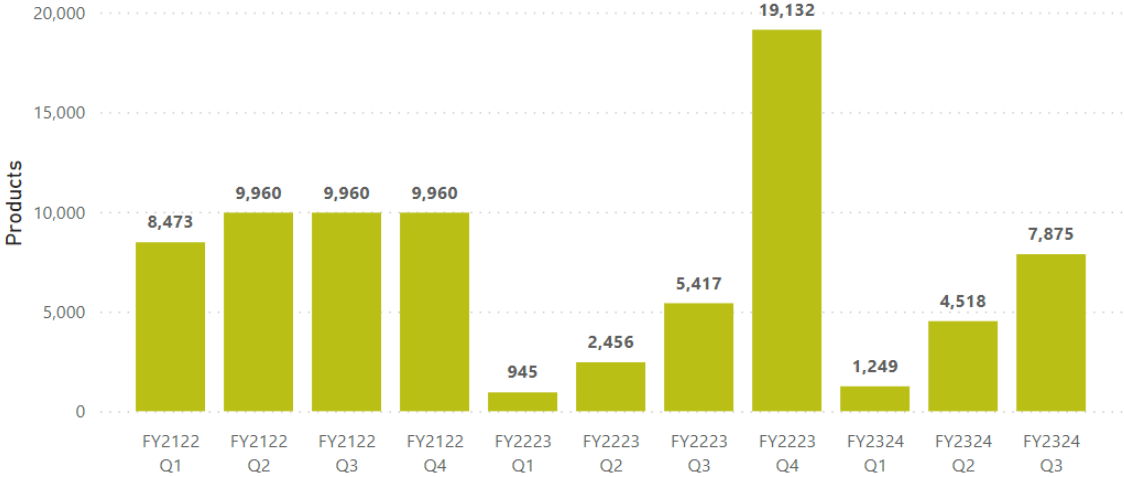

1.3 Fire Safety

1.3.1 Measures that exceeded their target

PI 171 Average response to dwelling fires ☆
April 2023 - December 2023

Actual 9.31
Target 11.00

Lincolnshire Fire and Rescue continue to attend dwelling fires within the agreed response standard (average response time at Quarter 3 2023/24, 9 minutes 31 seconds against a set standard of 11 minutes), although we have seen an increase compared with the same period last year. During Quarter 3, the county was affected by a number of storms, in particular storm Babet, which saw an increase in emergency calls for Fire and Rescue to attend and support flooding and weather-related incidents. As anticipated, this impacted on our response times as many of our resources were already committed at incidents, so crews from other parts of the county were mobilised to support subsequent incidents. November, in particular, saw an increase in our response time to dwelling fires but the data shows this was as a result of the journey time to the incident being increased and that both our call handling and the time crews took to mobilise remained at levels comparable with previous months. It is also worth noting that we had previously reported an increase in call handling time, which was due to a number of new recruits within the Control Room, and in Quarter 3 this has returned to the same low level seen previously. During Quarter 3 of

2023/24, it was pleasing to note that there was a reduction in the number of primary fires, which dwelling fires are a part of this category, and this is a continued trend for this year.
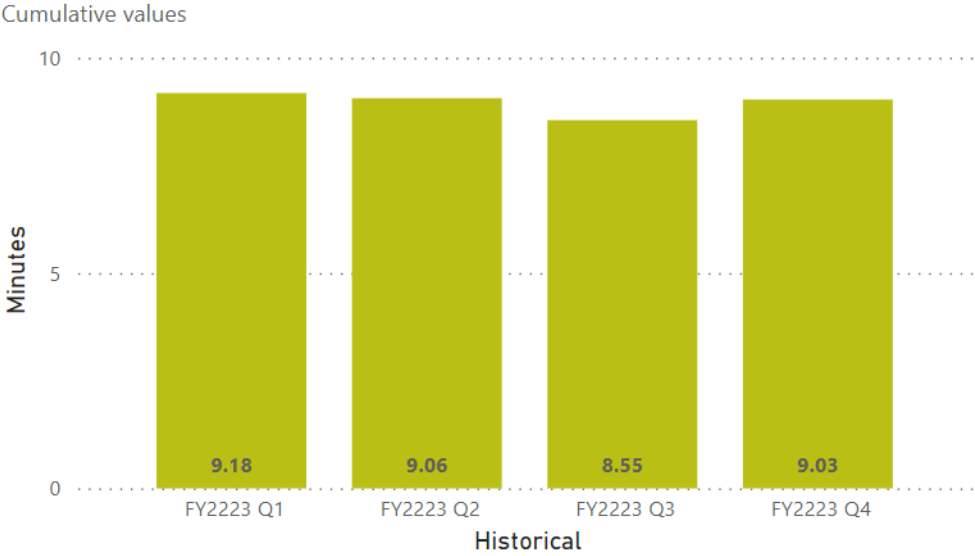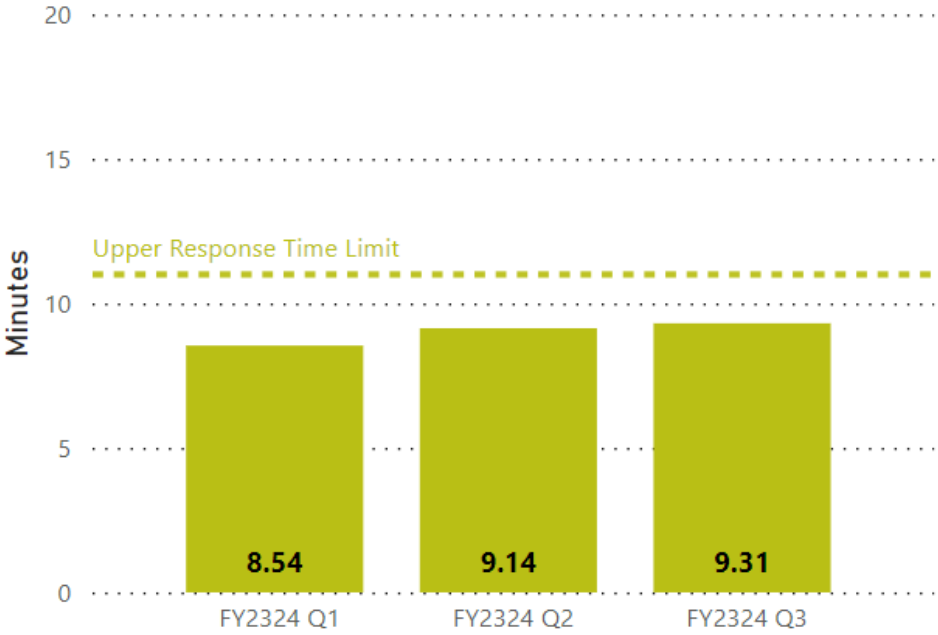
PI 172 Average response to all other incidents ☆
April 2023 - December 2023

Actual 11.49
Target 15.00

Like dwelling fire attendance, Lincolnshire Fire and Rescue continue to attend all other incidents within the agreed response standard (average response time at Quarter 3

2023/24, 11 minutes 49 seconds against a set standard of 15 minutes). Not only was there a sustained period of flooding in the county which resulted in more incidents for fire crews to attend but also the duration to resolve these incidents is extended due to the actions that are required to resolve them. This in turn means that resources are in attendance longer and due to the extended working hours, many of these incidents required relief crews.
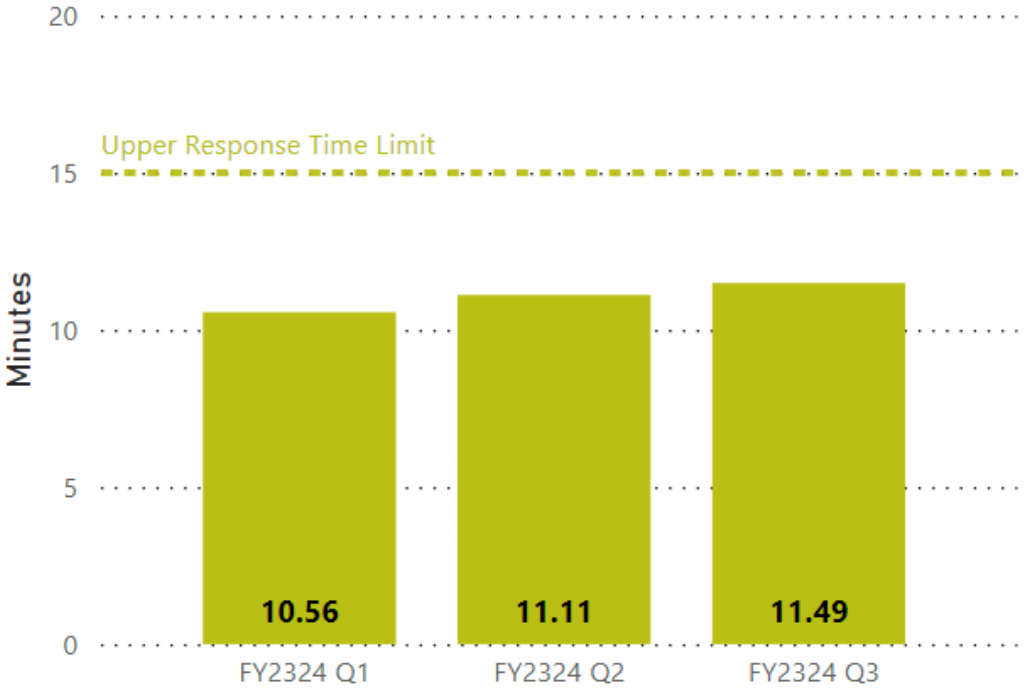
Cumulative values
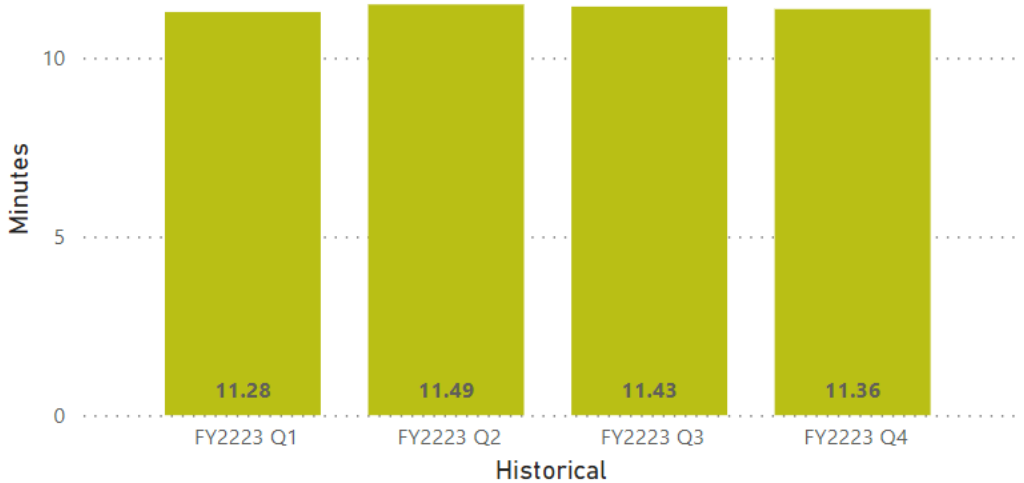
1.3.2 Measures that achieved their target

PI 169 Risk based inspection programme (RBIP) progress ✓
April 2023 - December 2023

Actual 679
Target 509

At the end of the Quarter 3, we have carried out 679 audits of premises on our Risk Based Inspection Programme (RBIP). 97 of those were at high risk premises, 582 at medium risk, with the team prioritising those premises that were furthest out of inspection date. Work has been carried out to ensure that the remaining high risk premises on this years' RBIP are programmed in and as such we can ensure they are completed before the end of the financial year. A number of additional audits have been carried out as a result of complaints and intelligence received, these are in addition to the 679 detailed above.
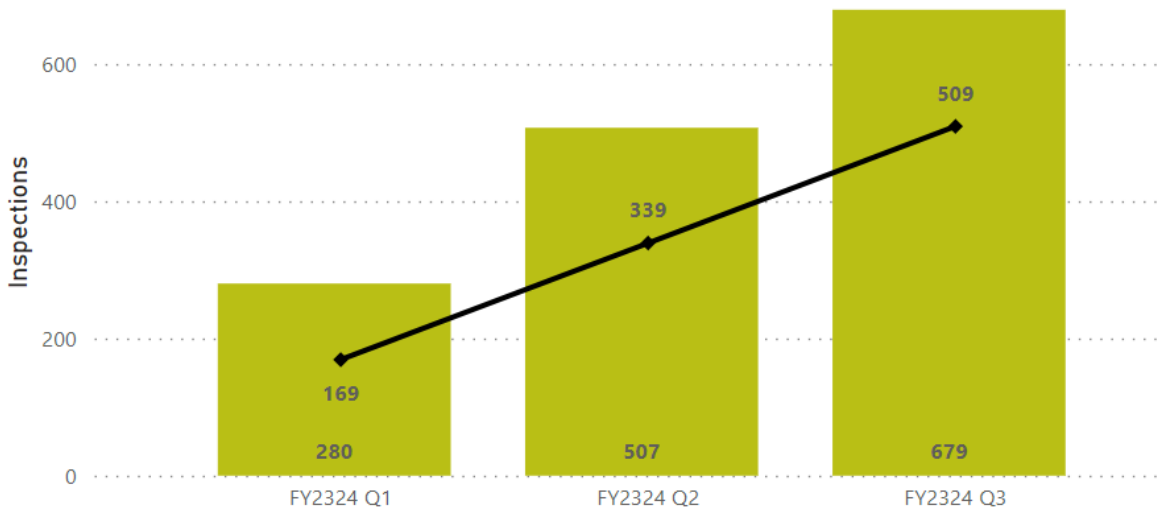
Inspections and annual targets

Premises	Type	Actual Inspections	Annual Target	Inspection Frequency
High Risk	Sleeping	67	122	12 months
High Risk	Non Sleeping	30	50	24 months
Medium Risk	Sleeping	141	219	36 months
Medium Risk	Non Sleeping	441	288	48 months
Total		679	679	

1.3.3 Measures that did not meet their target

PI 167 Home Fire Safety Visits carried out ✗
April 2023 - December 2023

Actual 5,729
Target 7,500

We have seen a 67% increase in the number of Home Fire Safety Visits (HFSV) carried out this year compared to last year, although we are behind target and outside of our 10% tolerance range. Numbers have increased steadily throughout the year but October and December both saw a drop in the number carried out, but both of those months saw a period of spate conditions[1] in the County so it was anticipated that this would have impacted.

A recruitment campaign has allowed us to fill the vacancies within the Prevention team which will support an increase in the number of HFSVs being carried out. We have carried out a review of business processes and have been able to make a number of improvements to the way in which visits are allocated and administered. The impact of these changes will be monitored and evaluated, but we are confident they will result in a more efficient and effective way of working. Whilst we do not believe that the changes implemented will bring us back within target, we are confident that we will see a significant increase in the number of visits carried out. The results of the evaluation will support target setting for next year. Whilst we currently measure the number of visits carried out, we are keen to ensure that we focus on providing support to those who most need it and are looking to bring in an additional qualitative measure to allow us to evaluate the impact we are having on our vulnerable communities.

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[1] Spate conditions are where the volume of calls being received by LFR Control/requests for LFR assistance far exceeds the usual volume (eg. widespread flooding/storm conditions) and normal mobilising protocols are suspended for a period of time, priority is given to life risk incidents and other incidents may receive a delayed response. All calls are risk assessed with the appropriate response allocated as required.
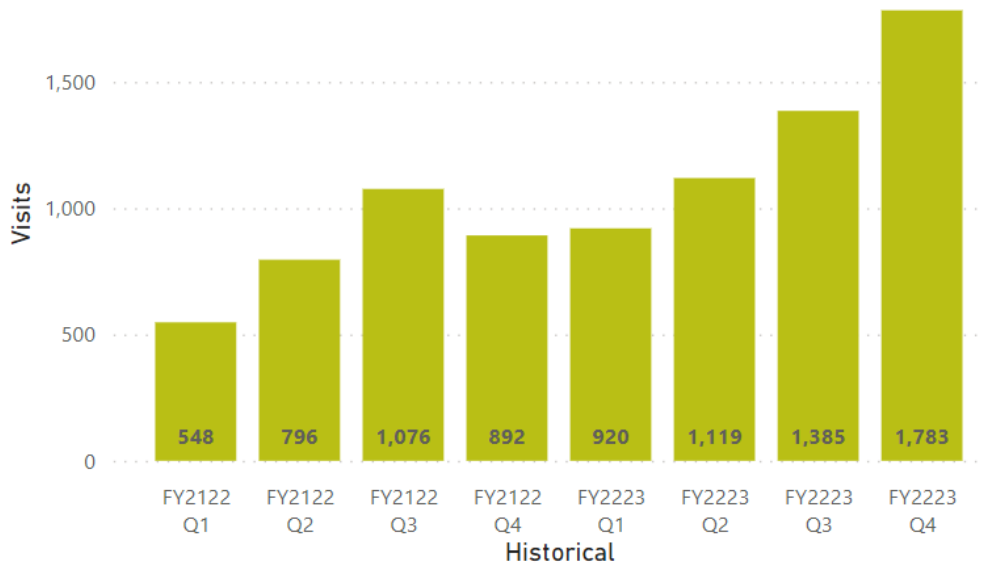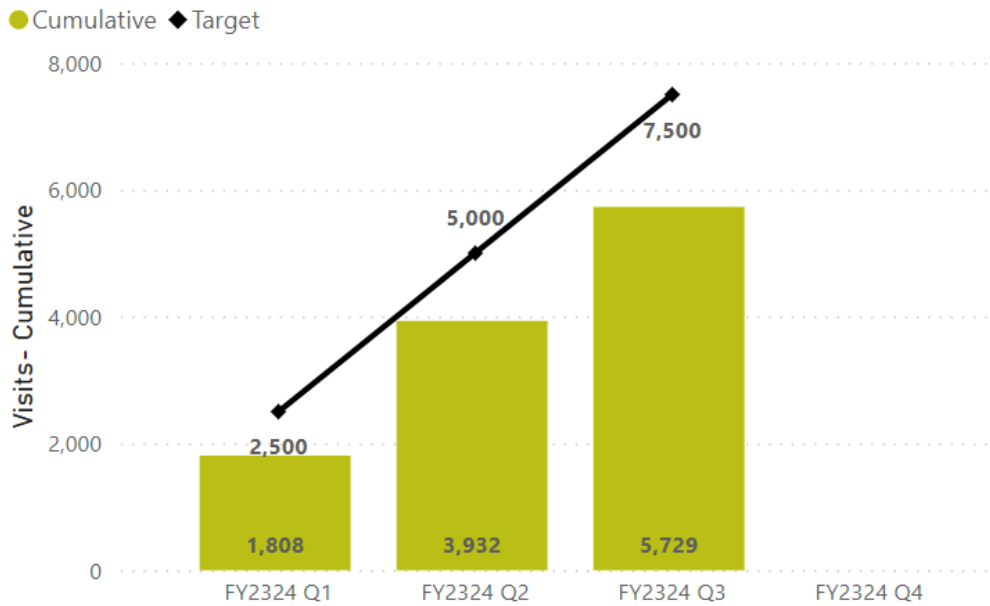
PI 168 Percentage of building regulation applications responded to within 15 working days ✘

April 2023 - December 2023

Actual 93.88
Target 100

We are behind target and have seen a slight reduction in the percentage of building regulation applications responded to within 15 working days, compared to the same period last year. However, the majority of breaches occurred in the first quarter and the most recent quarter has seen an increase in the percentage responded to within the deadline compared to the previous two quarters this year. In the nine-month period, we have received 376 applications and we have responded within the deadline on 353 occasions. Of the 23 occasions where we missed the deadline, 15 occurred during the first quarter, five

in the second quarter and during the most recent three months, only three missed the deadline. New inspectors are being developed in line with the competency framework and will offer additional resilience and capability to complete consultations as required.

93.88%

0.0%   100.0%

	FY2122 Q1	FY2122 Q2	FY2122 Q3	FY2122 Q4	FY2223 Q1	FY2223 Q2	FY2223 Q3	FY2223 Q4
Percentage	99.32%	100.00%	100.00%	97.39%	94.61%	96.27%	99.32%	94.93%

Historical
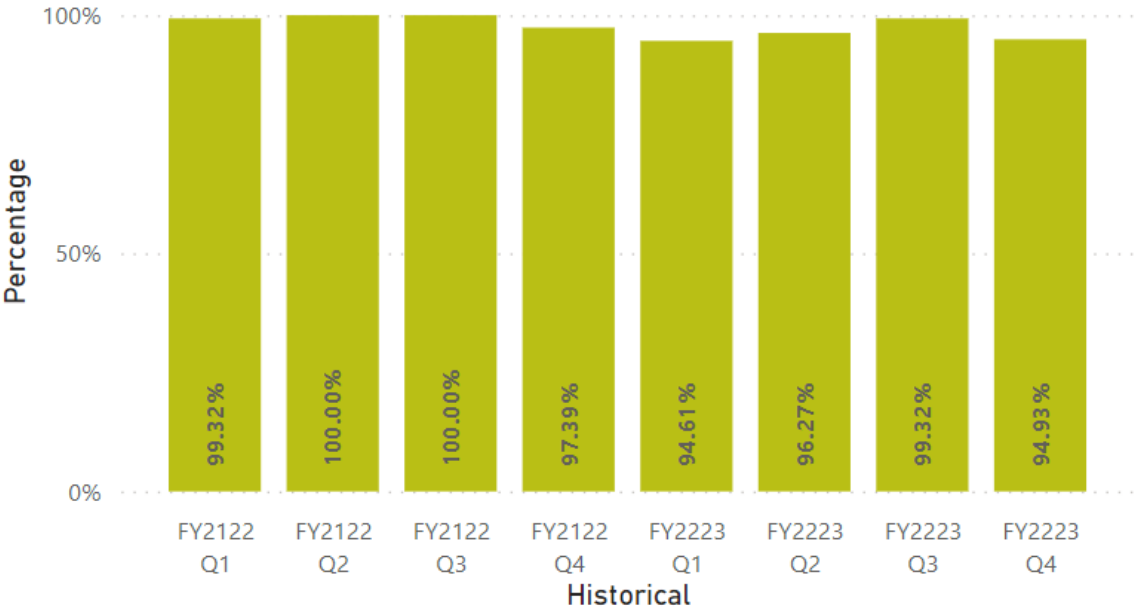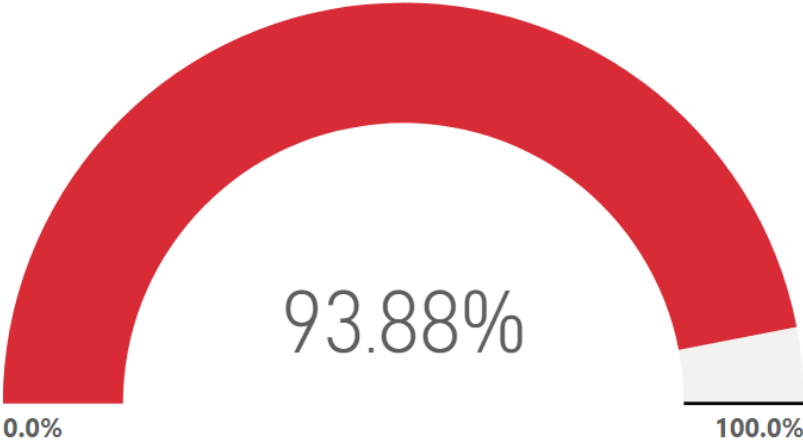
1.3.4 Contextual Measure (does not have a target)

PI 164 Total Fires
April 2023 - December 2023

Actual 1,352

Compared to Quarter 3 last year, we have seen a 27% reduction in the number of fires in the County. Last year saw a significant increase in fires due to the long hot and dry spell experienced over the summer months, but we are also lower than the Quarter 3 position
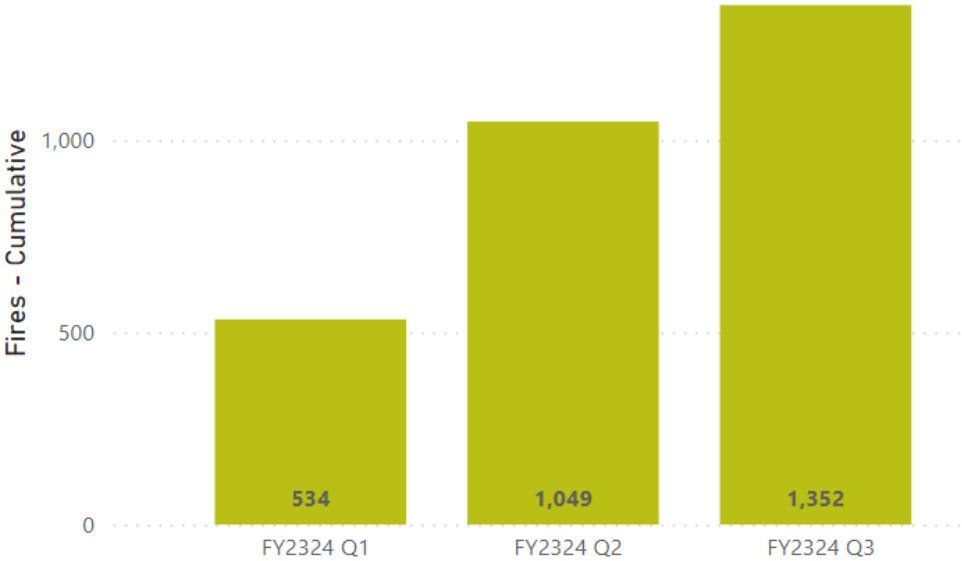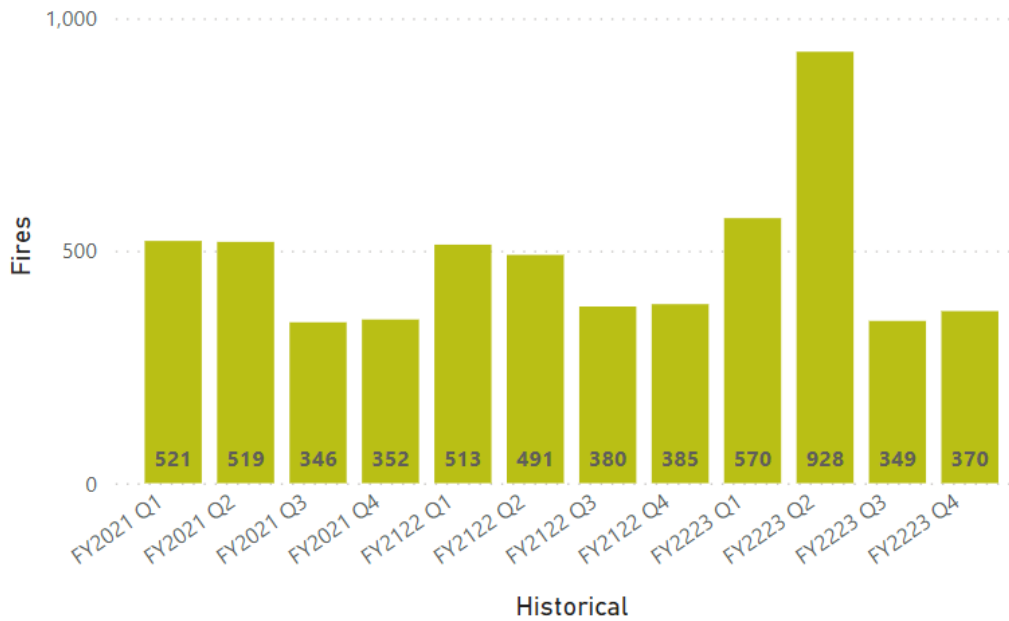
for a number of years. All three types of fires (primary, secondary and chimney) have seen reductions compared with last year but the biggest by far has been in secondary fires (down from 1,045 last year to 645 this year). Although we are still slightly higher than the year before last's figure for secondary fires, we are now close to levels seen in previous years. Analysis of the secondary fire data shows that all property types have seen reductions compared with last year, but the most significant has been in grassland fires (which would include stubble fields, hedges, roadside and rail side vegetation etc); these have reduced from 419 last year to 160 this year. The most common cause of all fires is deliberate ignition, accounting for 25% (336 incidents) of this year's fires so far, although this has reduced both in number and proportionality compared with last year (503 incidents, 27%).

Whilst we recognise the direct impact of the summer period in 2022/23, a partnership approach to targeted 'summer' prevention work was adopted this year. A formal evaluation of the impact of this work is being carried out and we will look to build on this for 2024/25 with identified partners. In addition, our fully established Arson Task Force is reviewing and analysing data to develop a comprehensive risk profile in relation to deliberate fires. Prevention and targeted fire safety interventions will be planned and delivered with an aim of reducing deliberate fires. This work will also be in conjunction with partners and supported by the Safer Lincolnshire Partnership's Anti-Social Behaviour Core Priority Group.

Chart showing Fires by quarter (Historical):

Period	Fires
FY2021 Q1	521
FY2021 Q2	519
FY2021 Q3	346
FY2021 Q4	352
FY2122 Q1	513
FY2122 Q2	491
FY2122 Q3	380
FY2122 Q4	385
FY2223 Q1	570
FY2223 Q2	928
FY2223 Q3	349
FY2223 Q4	370

PI 165 Fire fatalities in primary fires
April 2023 - December 2023

Actual 2

There have been two fire related fatalities so far this year, which is a decrease on the same period last year, both of which occurred during Quarter 1 2023/24 and so have been previously reported. Both fatalities occurred in accidental dwelling fires caused by smoking materials and whilst the two properties had working smoke alarms that raised the alarm, sadly the people involved had contributing factors that impeded their ability to/means of escape or from being aware of the fire.

The circumstances of all fire fatalities are robustly reviewed allowing for our risk profile to be updated. Identified factors then allow us to build our risk scoring index which subsequently provides a platform for a more targeted approach of support to those identified as vulnerable.

Fatalities – Cumulative

FY2324 Q1	FY2324 Q2	FY2324 Q3
2	2	2

Fatalities — Historical

| FY2021 Q1	FY2021 Q2	FY2021 Q3	FY2021 Q4	FY2122 Q1	FY2122 Q2	FY2122 Q3	FY2122 Q4	FY2223 Q1	FY2223 Q2	FY2223 Q3	FY2223 Q4
1	1	0	1	1	2	2	2	4	0	2	2
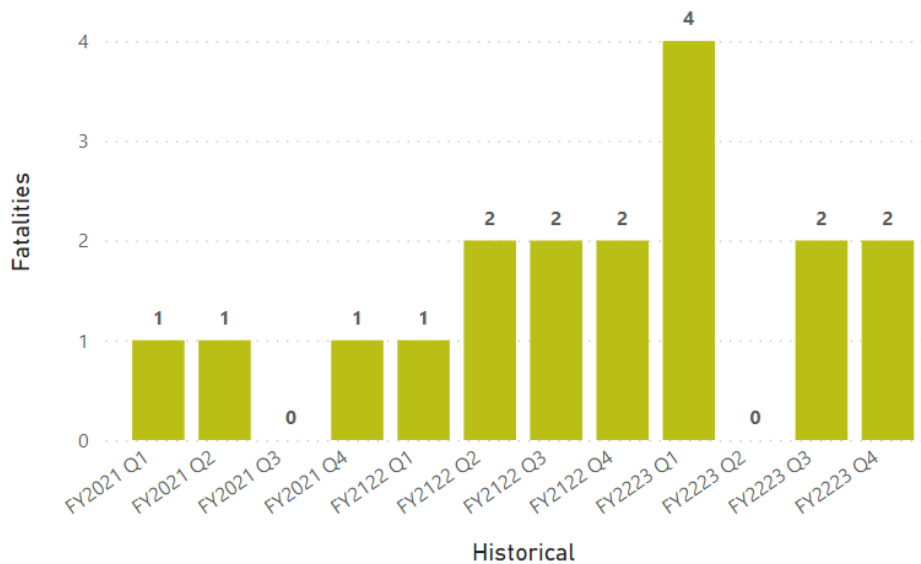
PI 166 Fire casualties in primary fires
April 2023 - December 2023

Actual 24

As previously reported, we have seen an increase in the number of people being injured in fires (requiring more treatment than could be given at the fire ground) compared with Quarter 3 last year. The biggest increase occurred during April (eight of the 24 casualties), with subsequent months returning to levels comparable with previous years, however November – December has seen a slight increase (seven across the two months).

The 24 casualties occurred in 22 incidents and the majority occurred in dwelling fires (19 of the 24 casualties, 17 of the 22 incidents). Of the 17 dwelling fires, we know that 11 had working smoke alarms, nine of which raised the alarm, but an injury has occurred, nonetheless. There are no trends in the data around the circumstances leading to the injury or any human factors contributing to the fire, and the involvement of alcohol or drugs contributing to the fire starting was only recorded on five of the 22 incidents. The remaining

five casualties occurred in outdoor fires (three), a shed fire (one) and a car fire (one). There are no trends in the source of ignition of the fires resulting in casualties, but the majority are accidental fires (16 of the 22 incidents), all of which have been caused by a person(s) act or omission rather than any faults/faulty appliances. Only six of the casualties suffered serious injuries, with 18 suffering slight injuries. Targeted prevention messages relating to the discovery of a fire and safe actions to be taken are being developed and we will continue to monitor and analyse the data going forward.
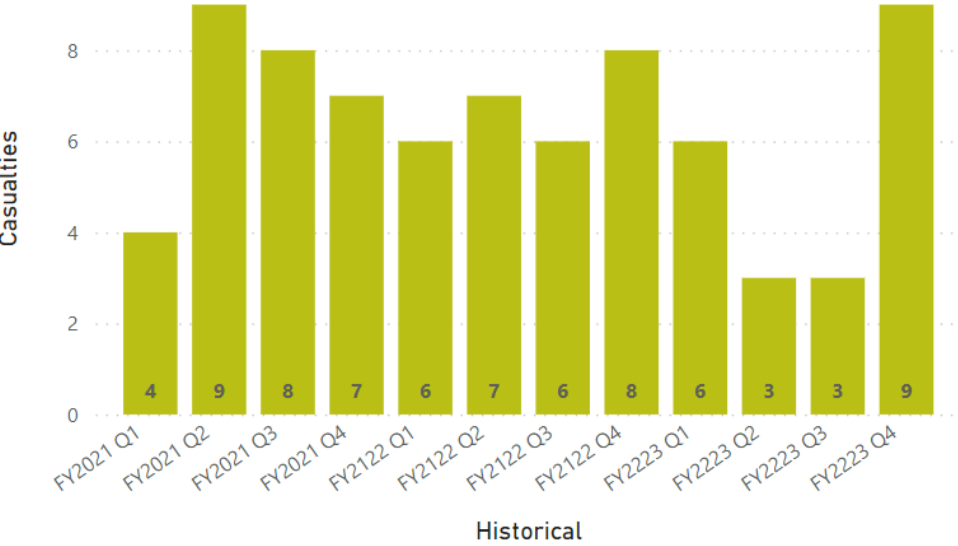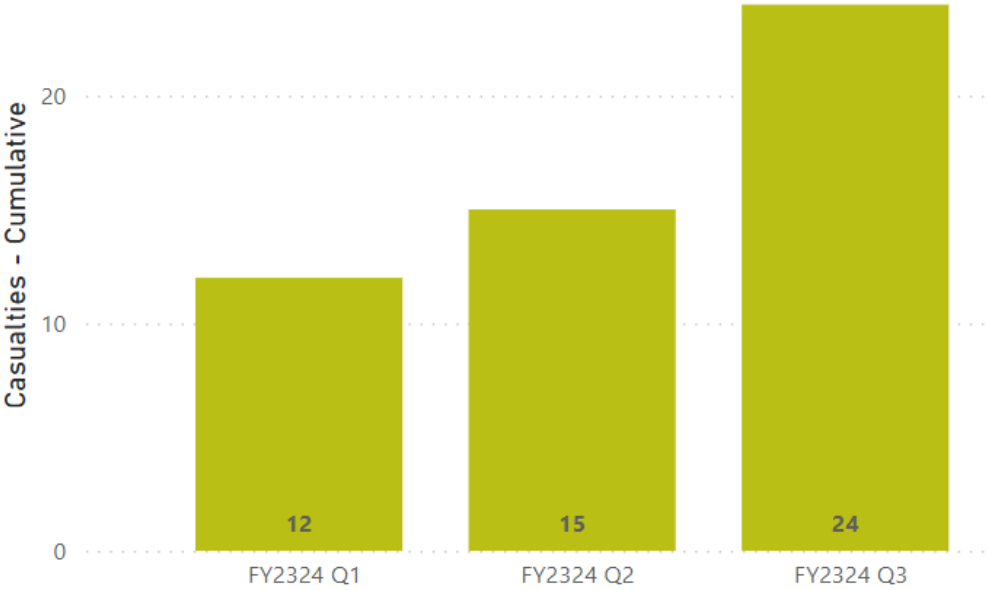
PI 170 Petroleum licensing inspections
April 2023 - December 2023

Actual 37
Annual target 74

At the end of the Quarter 3, we have completed 37 petroleum audits and are behind target. As a result of a number of inspectors leaving Lincolnshire Fire and Rescue, capacity and resilience within the team has been affected. Re-prioritisation of work has been carried out and continues to be reviewed with a number of petroleum audits re-scheduled for early 2024/25. We will continue to deliver against statutory requirements e.g. enforcement, new designs and installations.
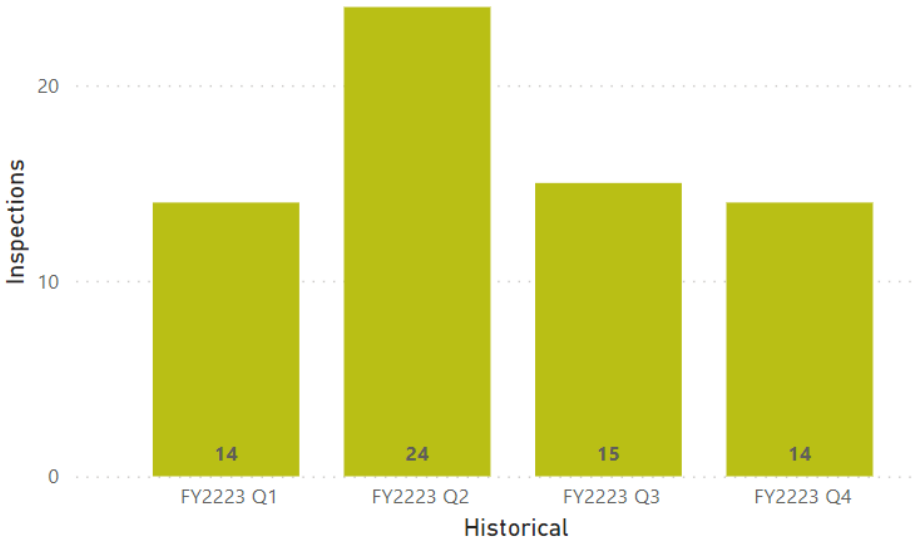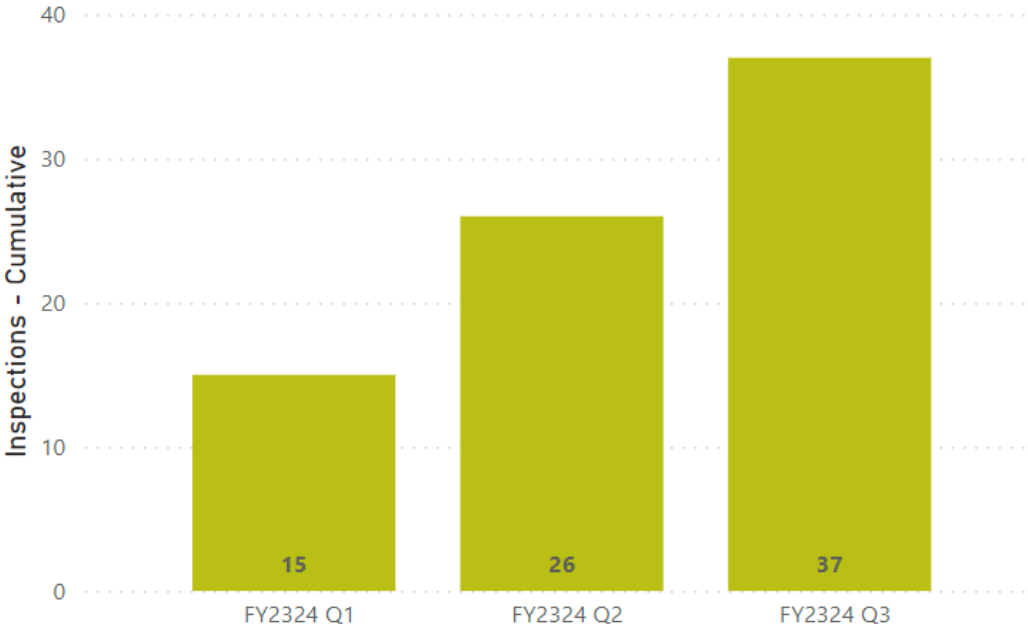
1.4 Libraries and Heritage

1.4.1 Measures that exceeded their target

PI 37 Visits to library website ☆
April 2023 - December 2023

Actual 612,228
Target 317,118

180,058 visits have been recorded to both the Greenwich Leisure Limited (GLL) website and LCC web pages between October and December, exceeding the target to date by 93%. As online engagement continues to increase, the service is keen to ensure that online presence maintains this level of engagement throughout Quarter 4.

PI 38 Community use of libraries ☆
April 2023 - December 2023

Actual 5,090.75
Target 2,225.5

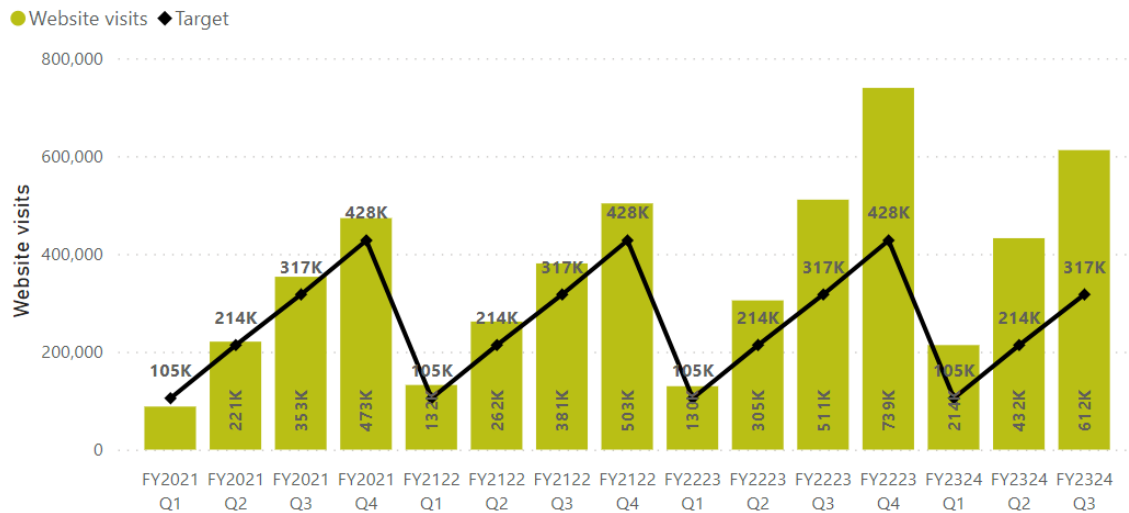Libraries continue to be a vital community asset across Lincolnshire, with a total of 2,215.75 hours of community use between October and December. This success is largely down to the wide variety of community events and groups offered across the libraries, including a number of events at Gainsborough Library linking to community projects, including a mosaic craft session. We celebrated National Libraries Week during Quarter 3, which included various promotional stands at sites across Lincolnshire, ran by local environmental organisations such as Lincolnshire Wildlife Trust, Plastic Free Sleaford and Royal Society for the Protection of Birds (RSPB) Frampton to name but a few. We have also been pleased to support the Early Years Alliance, providing venues to deliver their free communication and language focussed sessions for children aged 0-5. These have been well received, with more

bookings made for the New Year. Community use across libraries continues to include the regular independent readers and writers' group and local/family history societies, all of which remain popular, and with more community groups choosing their local library to host their groups and sessions, we anticipate an increase in community use throughout Quarter 4.
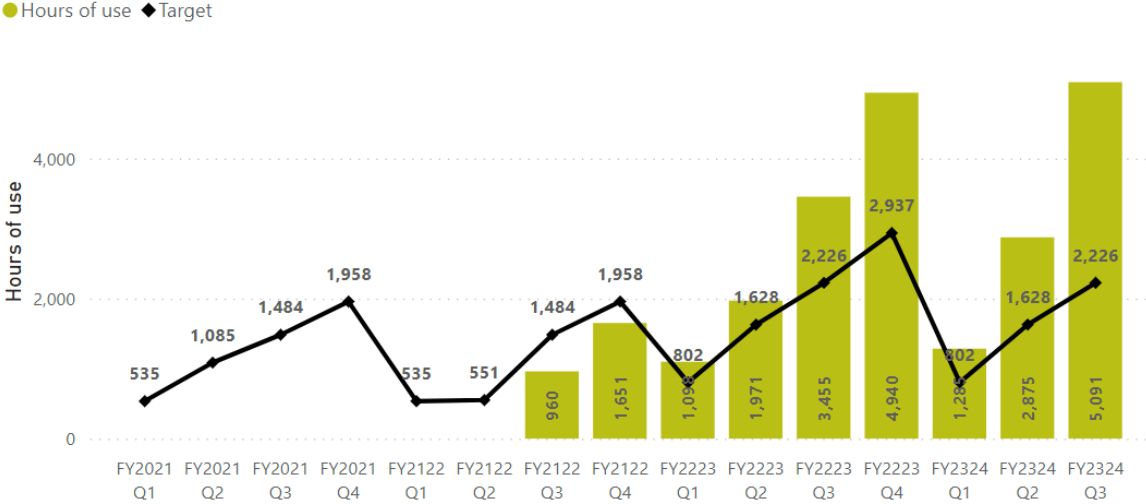
PI 129 Overall enjoyment of the services as measured by visitor feedback forms ☆
October 2023 - December 2023

Actual 100
Target 95

Our events programme attracted over 76,000 visitors to our heritage sites during Quarter 3, of which we are pleased to report a 100% of those surveyed rated their overall experience as Good or Very Good, exceeding our target of 95%, and once again highlighting the consistently high-quality visitor experience across our cultural offer. Whilst we use our onsite feedback forms to collate and report visitor experience, it is important to ensure that visitor experience is captured across comparable feedback platforms. As such, we can report that on average, visitors rated their experience across our heritage sites as 4.7 out of 5 across both Trip Advisor and Google Reviews. We are sure that the various events planned between January and March will continue to provide a high quality visitor experience for all who engage with our heritage sites.

Legend: ● Percentage ◆ Target

Period	Percentage	Target
FY2021 Q1	—	85.0%
FY2021 Q2	100.0%	85.0%
FY2021 Q3	100.0%	85.0%
FY2021 Q4	100.0%	85.0%
FY2122 Q1	—	85.0%
FY2122 Q2	91.0%	85.0%
FY2122 Q3	96.0%	85.0%
FY2122 Q4	99.6%	85.0%
FY2223 Q1	98.8%	88.0%
FY2223 Q2	98.2%	88.0%
FY2223 Q3	99.4%	88.0%
FY2223 Q4	100.0%	88.0%
FY2324 Q1	100.0%	95.0%
FY2324 Q2	99.3%	95.0%
FY2324 Q3	100.0%	95.0%
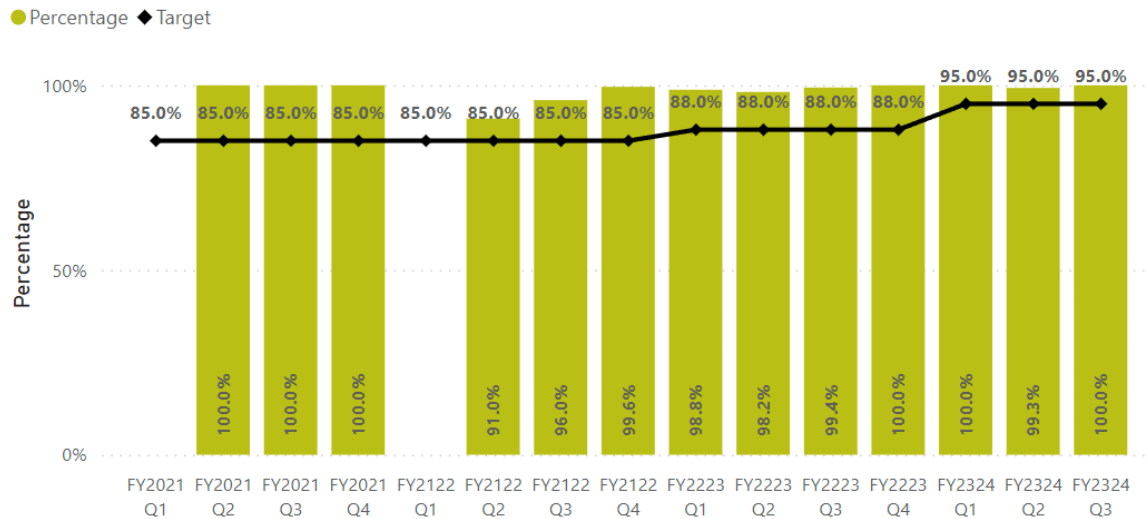
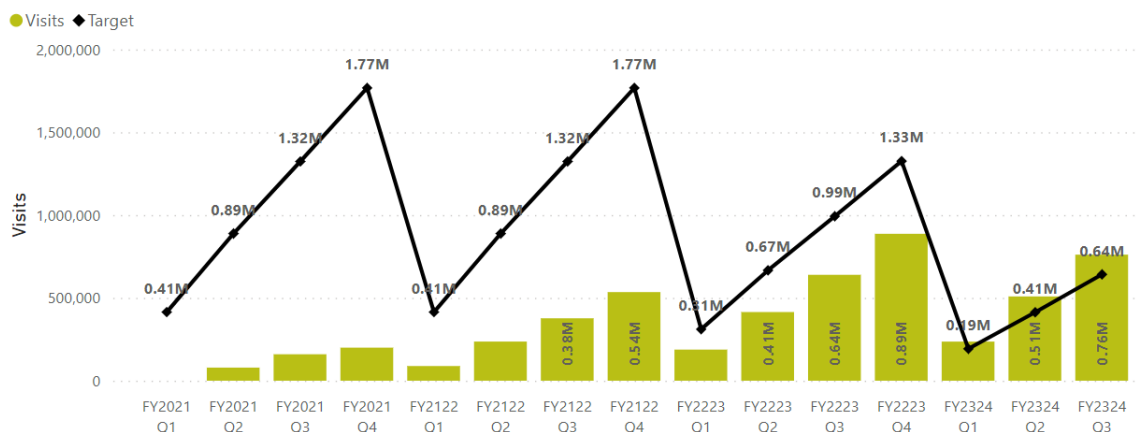**1.4.2 Measures that achieved their target**

PI 36 Visit to core libraries and mobile library services ✓
April 2023 - December 2023

Actual 761,106
Target 641,649

The library service continued to achieve physical visitor targets throughout Quarter 3, reporting an overall 12.3% increase in visits when compared to last year's figures for the same period, with October in particular reaching over 90,000 visits across libraries. The rural mobile service continues to be a vital asset to the community, with a 19% increase in visits when compared to last year's Quarter 3 figures. We are pleased to report an increase in physical stock issues, with the rural mobile service in particular seeing a 15% increase on issues, highlighting that not only are we seeing more visits to the rural mobile service, but the engagement with each visit is notably higher. Digital issues such as eMagazines and eAudio continued to increase throughout November and December, which is largely due to a new online feature, enabling customers to 'subscribe', making it even easier to access their favourite titles. Our new app launched in April and has seen a total of 62,468 app launches across the Quarter, increasing month on month. In summary, our customers continue to engage with the library service, whether this be through the physical library or through a digital offer, evidenced by a positive increase in issues per visit, and increased usage of our digital platforms.

Legend: ● Visits ◆ Target

Chart data (Visits / Target):
- FY2021 Q1 — Target 0.41M
- FY2021 Q2 — Target 0.89M
- FY2021 Q3 — Target 1.32M
- FY2021 Q4 — Target 1.77M
- FY2122 Q1 — Target 0.41M
- FY2122 Q2 — Target 0.89M
- FY2122 Q3 — Visits 0.38M, Target 1.32M
- FY2122 Q4 — Visits 0.54M, Target 1.77M
- FY2223 Q1 — Target 0.41M
- FY2223 Q2 — Visits 0.41M, Target 0.67M
- FY2223 Q3 — Visits 0.64M, Target 0.99M
- FY2223 Q4 — Visits 0.89M, Target 1.33M
- FY2324 Q1 — Visits 0.19M
- FY2324 Q2 — Visits 0.51M, Target 0.41M
- FY2324 Q3 — Visits 0.76M, Target 0.64M

1.4.3 Measures that did not meet their target

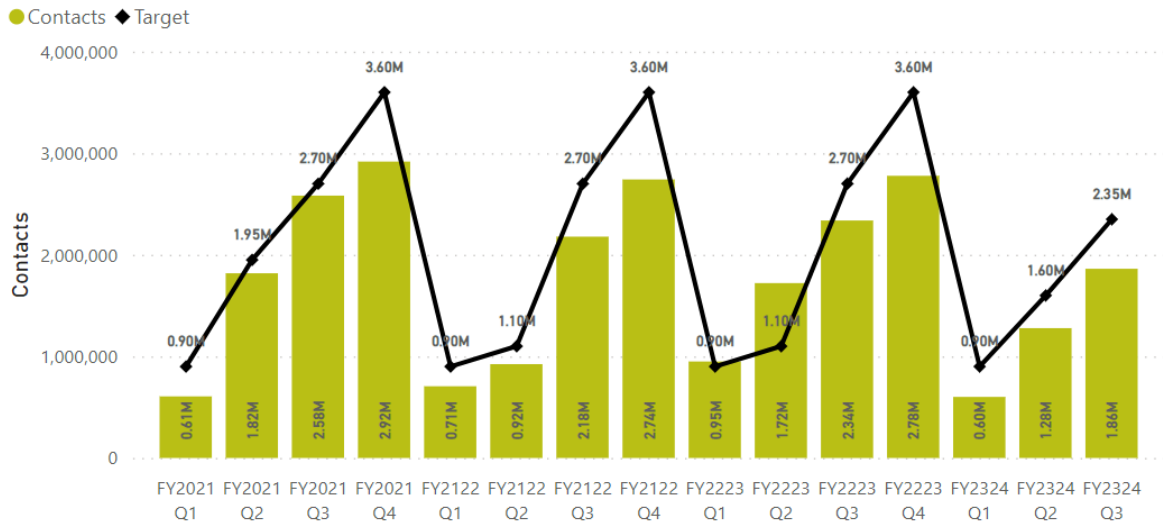**PI 35 Contact with the heritage service either in person, on the phone, by email or via the website** ✖
April 2023 - December 2023

Actual 1,862,503
Target 2,350,000

Quarter 3 has had a steady level of interactions across the heritage service, with a cumulative total of 1,862,503 interactions, including in person, via phone, email or via the website and social media. The decommissioning of our Lincs to the Past website continues to impact on our level of interactions, and whilst the new Lincolnshire Archives Online Catalogue replaces this service, we continue to work to further increase engagement and appeal to bring interactions up to previous Lincs to the Past levels.

Our social media presence continues to provide a connection between the community and our heritage sites, for which the public respond with huge positivity across our different social media platforms. However, the absence of our TikTok profile has heavily impacted on our interactions figures, with previous engagements with TikTok reaching over 300,000 across a three-month period. All our heritage sites consistently demonstrate a regular online presence, and recent work has been undertaken to establish the best platforms for each site as we look to strengthen the content created, including the potential for new and improved websites across heritage. This will not only increase online visibility, but will enhance collaboration across our sites, attracting more visitors and increasing engagement.

Legend: ● Contacts ◆ Target

Bar values (Contacts): FY2021 Q1 0.61M, FY2021 Q2 1.82M, FY2021 Q3 2.58M, FY2021 Q4 2.92M, FY2122 Q1 0.71M, FY2122 Q2 0.92M, FY2122 Q3 2.18M, FY2122 Q4 2.74M, FY2223 Q1 0.95M, FY2223 Q2 1.72M, FY2223 Q3 2.34M, FY2223 Q4 2.78M, FY2324 Q1 0.60M, FY2324 Q2 1.28M, FY2324 Q3 1.86M

Target values: 0.90M, 1.95M, 2.70M, 3.60M, 0.90M, 1.10M, 2.70M, 3.60M, 0.90M, 1.10M, 2.70M, 3.60M, 0.90M, 1.60M, 2.35M
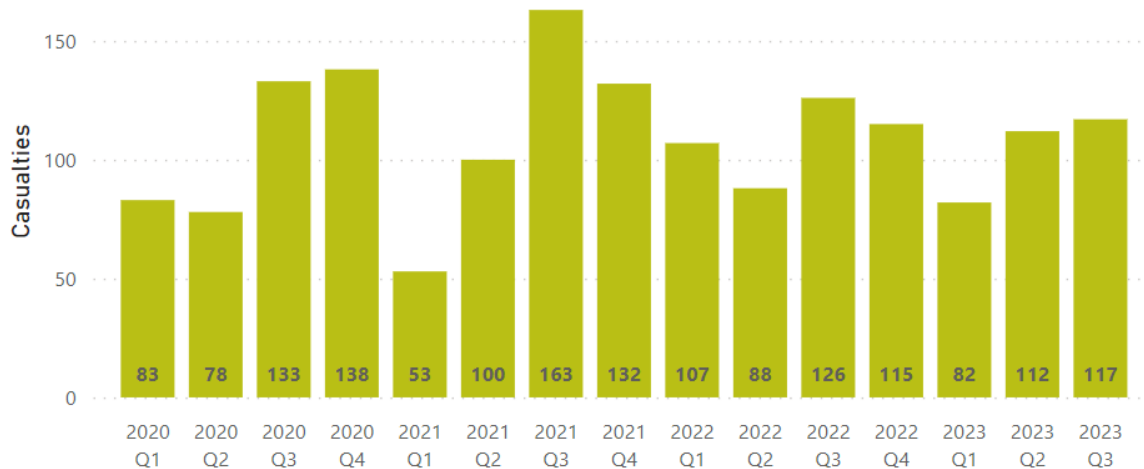
1.5 Road Safety

1.5.1 All PIs within Road Safety are reported as contextual (do not have targets)
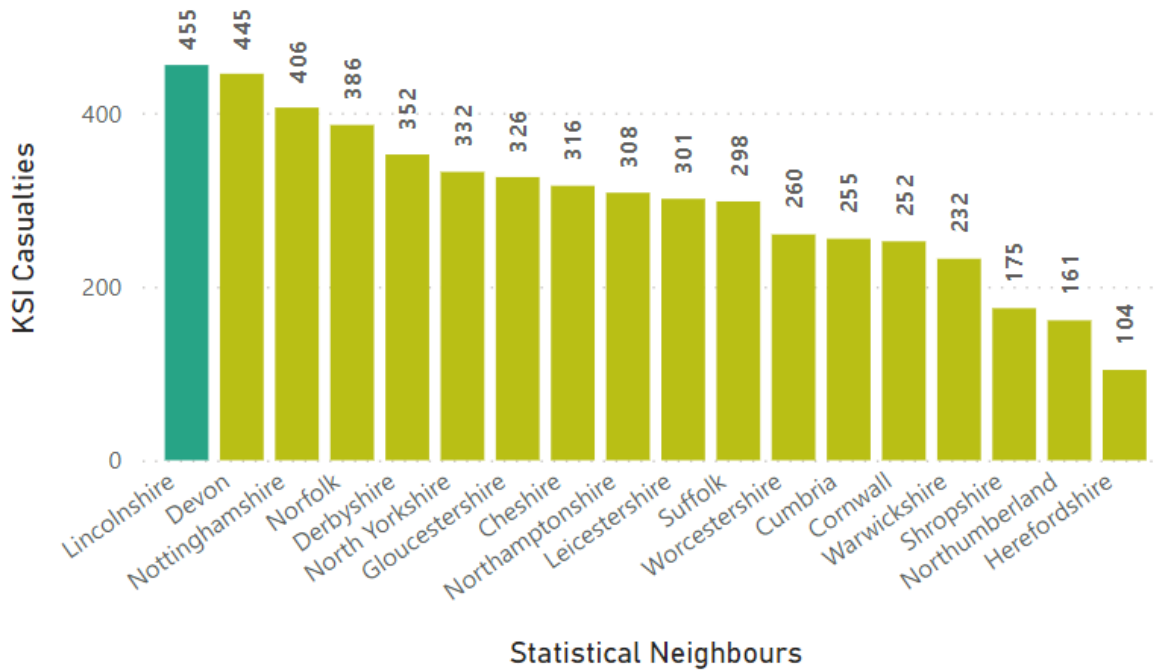
PI 11 People killed or seriously injured in road traffic collisions
July 2023 - September 2023

Actual 117

This figure is lower than the Quarter 3 figure for 2022/23 of 126. Analysis of the collision and casualty data does not indicate any clear commonality or pattern. The overall Killed or Seriously Injured (KSIs) are mirrored across all user groups such as car drivers, motorcyclists, pedestrians etc.

Casualties by quarter: 2020 Q1 83, 2020 Q2 78, 2020 Q3 133, 2020 Q4 138, 2021 Q1 53, 2021 Q2 100, 2021 Q3 163, 2021 Q4 132, 2022 Q1 107, 2022 Q2 88, 2022 Q3 126, 2022 Q4 115, 2023 Q1 82, 2023 Q2 112, 2023 Q3 117
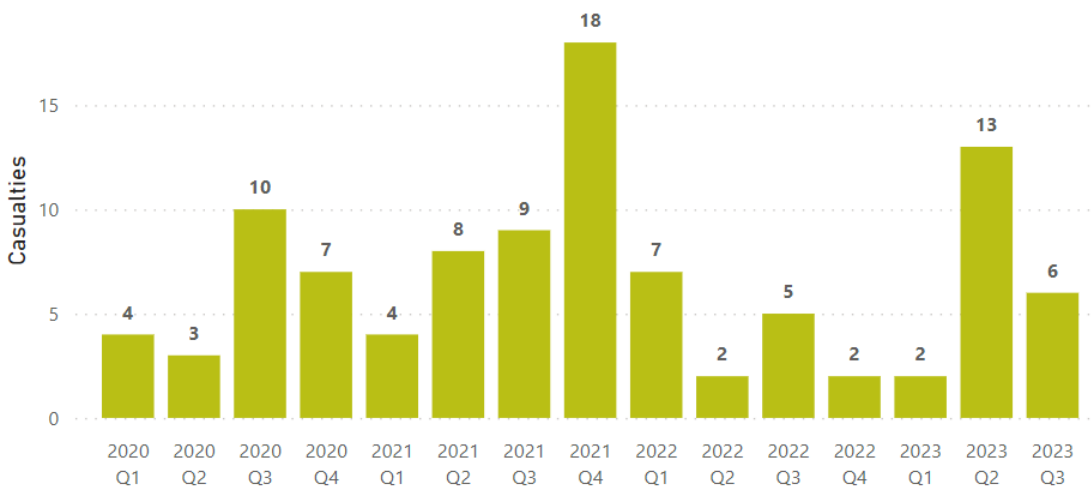
Actual as at December 2021

**PI 12 Children killed or seriously injured in road traffic collisions**
July 2023 - September 2023

Actual 6

This figure is higher than the Quarter 3 figure of 2022/23, but lower than the comparable Quarter 2 figure in 2023/24.

Analysis of collision and casualty data does not indicate any clear commonality or pattern regarding child killed or seriously injured (KSI) figures.

Child KSI Casualties / Statistical Neighbours
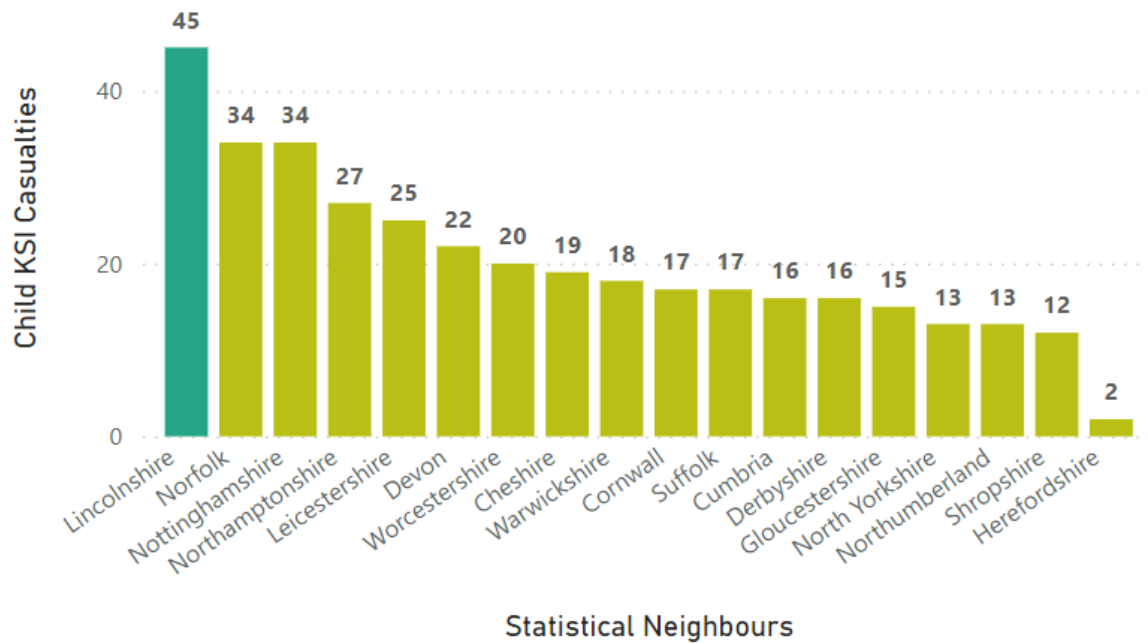
Actual as at December 2021

1.6 Volunteering

1.6.1 All PIs within Volunteering are reported as contextual (do not have targets)

PI 39 Voluntary and community groups actively supported in Lincolnshire
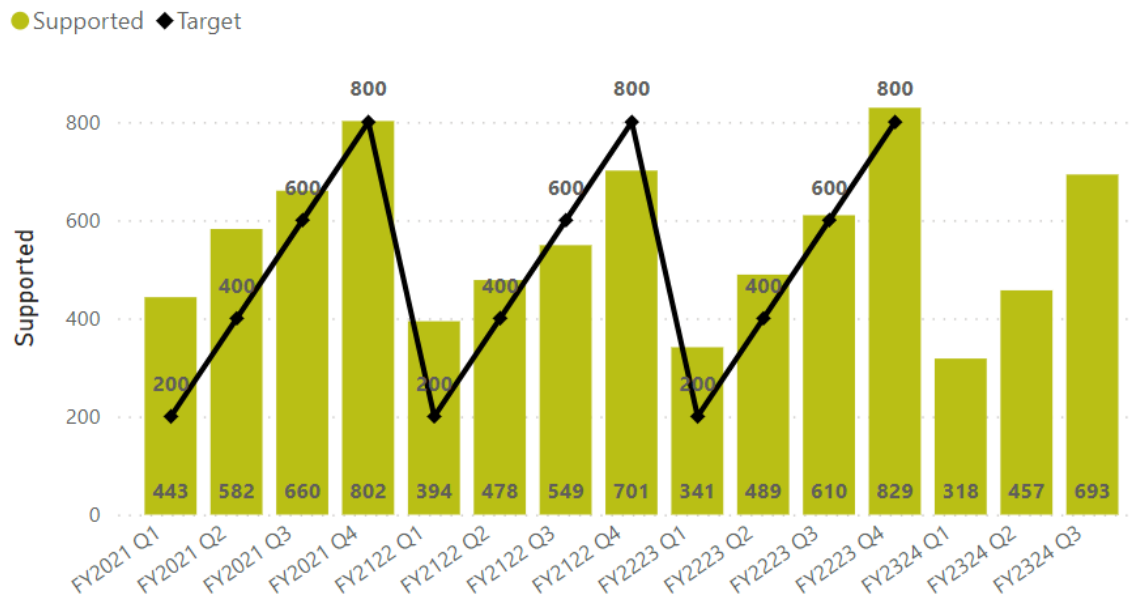April 2023 - December 2023

Actual 693

Support has been provided to a wide range of groups and organisations this Quarter through the Volunteer Centres with
- practical advice and resources
- forums and regular networking opportunities
- funding advice
- funding readiness online training and support
- support to develop new roles and recruit volunteers
- advice and support with DBS checks
- online training platform for their volunteers

Funding advice and support continues to be most popular, and the Funding Ready training programme supported 33 organisations through workshops and one-to-one support. For Quarter 3, groups have been supported to secure £249,155 external funding.

PI 105 People supported who have accessed volunteer opportunities
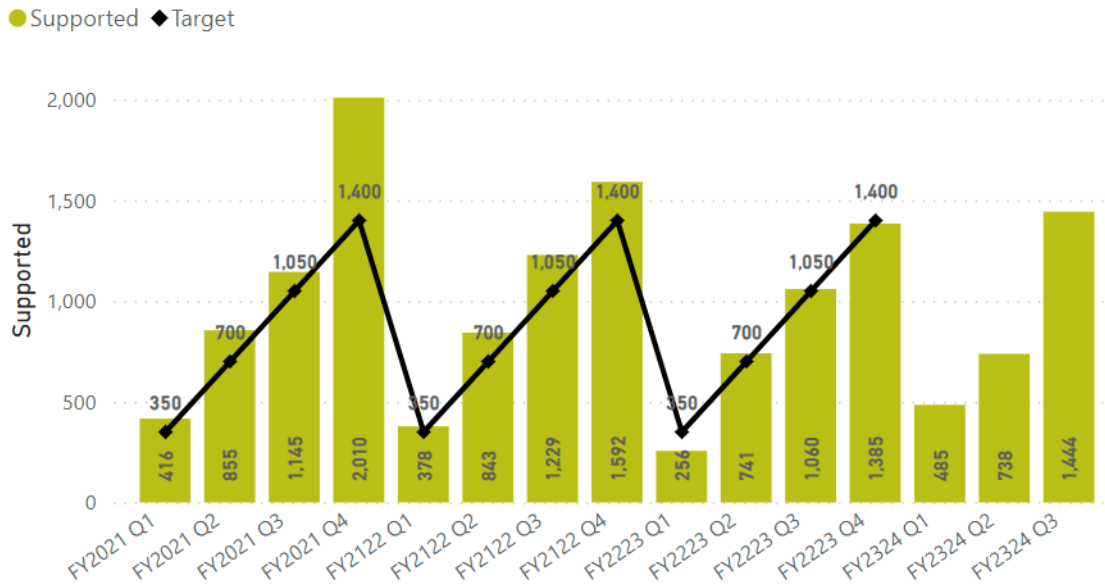
April 2023 - December 2023

Actual 1444

There has been a 25% increase in volunteers seeking to access regular volunteering opportunities via the volunteer brokerage service during Quarter 3. The demand for volunteering appointments with volunteer advisors is at the highest since pre-covid.

There has also been a significant increase in micro volunteering activity during Quarter 3. Examples include knitting/crocheting poppies for the Remembrance Day services and volunteering at local events such as the South-West Ward Christmas event in Gainsborough. Quarter 3 has also seen the launch of the Lincolnshire Volunteer Managers Network and preparation is underway for the Lincolnshire Volunteering Conference in 2024.

The new volunteering platform (Team Kinetic Lincolnshire) launched on 2 January 2024 and already has over 100 volunteer host organisations registered within the first two weeks. The platform will provide an online searchable volunteering database and platform which will increase visibility of opportunities and ultimately increase the volume of volunteers in Lincolnshire.

During a recent internal audit, more volunteers were identified in Quarter 1. The previously reported figure of 459 has been amended to 485.

Chart legend: ● Supported ◆ Target

Y-axis: Supported (0 to 2,000)

Quarter	Supported	Target
FY2021 Q1	416	350
FY2021 Q2	855	700
FY2021 Q3	1,145	1,050
FY2021 Q4	2,010	1,400
FY2122 Q1	378	350
FY2122 Q2	843	700
FY2122 Q3	1,229	1,050
FY2122 Q4	1,592	1,400
FY2223 Q1	256	350
FY2223 Q2	741	700
FY2223 Q3	1,060	1,050
FY2223 Q4	1,385	1,400
FY2324 Q1	485	
FY2324 Q2	738	
FY2324 Q3	1,444	

2. Conclusion

The Public Protection and Communities Scrutiny Committee is requested to review and comment on the report.

3. Consultation

a) Risks and Impact Analysis

N/A

4. Background Papers

No background papers within Section 100D of the Local Government Act 1972 were used in the preparation of this report.

This report was written by

- Martyn Parker, Assistant Director, Public Protection, who can be contacted on Martyn.Parker@lincolnshire.gov.uk
- Mark Baxter, Chief Fire Officer, who can be contacted on Mark.Baxter@lincolnshire.gov.uk or 07799 110463
- Nicole Hilton, Assistant Director, Communities, who can be contacted on Nicole.Hilton@lincolnshire.gov.uk
- Steven Batchelor, Senior Manager, Lincolnshire Road Safety Partnership, who can be contacted on Steven.Batchelor@lincolnshire.gov.uk
- Lee Sirdifield, Assistant Director, Corporate, who can be contacted on Lee.Sirdifield@lincolnshire.gov.uk or 07500 813650